



## SunRays Rent-a-Car Safaris Terms & Conditions

1. You **MUST** be **over 23 years** or **under 72 years of age**
2. You **MUST** be a holder of a valid driving license
3. **MINIMUM RENTAL** period is **three (3) days on weekend and 2 days' middle week**
4. The daily car hire rate is inclusive of unlimited mileage, Collision Damage Waiver, Theft protection waiver,
5. Insurance excess is payable in the event of damage upto 10% value of the car. Please refer to detailed Terms and Conditions to determine the level of excess for car group.
6. Long term rates available and are made-to-order. Please send us an
7. Fuel costs are **NOT** included in the rates provided. Vehicles are released on full tank and as such **MUST** be returned as received.
8. Personal Accident insurance can be purchased in advance of the rental.
9. Prices are subject to change without notice and we request that you clarify with us upon booking
10. Vehicles group that are available on Chauffeur Drive, the following Driver's allowance will be payable:
  - i. Within Nairobi: **Kshs. 1,500/- per day**
  - ii. Outside Nairobi: **Kshs. 2,500/- per day**
11. **All Prices are subject to 16% VAT**

### **STEP BY STEP BOOKING GUIDE**

#### **BOOKING YOUR CAR**

To make a booking visit our website [www.sunraysrentacar.com](http://www.sunraysrentacar.com) and complete our online reservation form. Alternatively, you can chat with us or even better give us a call. We will be delighted to assist you with your booking.

#### **Please indicate the following:**

- |  |  |
|--|--|
| ✓ Arrival Date                           | ✓ Fill in your Full Name and email address |
| ✓ Departure Date                         | ✓ Fill in your Flight No.                  |
| ✓ Select your preferred vehicle for hire |  |



## **COLLECTING YOUR CAR**

- Provide us with your driving license and (credit card – optional)
- Check and sign your rental agreement
- Check the car for any existing damage and sign to confirm you are satisfied with the vehicle offered
- You will handed the keys and off you gooooo!!!!

## **RETURNING YOUR CAR**

Please be sure to return your car by the agreed time. If you wish to extend your rental, please call us a day prior to inform us. Extra hrs are chargeable after 2 hrs grace period.

- Return your keys to the agreed location
- The vehicle will be inspected for damage
- The fuel will be checked
- Payment for your total rental will be processed when you return your car
- **On Location Return** – at selected airports, A SunRays Rent-a-Car Agent/Representative will meet you to assist with the return process

All payments done in advance either in cash, Mpesa pay bill, Pesa pal